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| **EXIT SURVEY- intervention and control participants**  To be administered to  🞎 = Control patient, CAG: section [C](#_SECTION_C:_DEMOGRAPHICS),[D](#_SECTION_D:_ACCESS),[G](#_SECTION_G:_TRUST)  🞎 = Control patient, UAG: section [C](#_SECTION_C:_DEMOGRAPHICS),[D](#_SECTION_D:_ACCESS),[G](#_SECTION_G:_TRUST)  🞎 = CAG intervention patient: section [B\_CAG](#_SECTION_B_CAG:_CAG), [C](#_SECTION_C:_DEMOGRAPHICS),[D](#_SECTION_D:_ACCESS),, [E](#_SECTION_E:_COST), [G](#_SECTION_G:_TRUST)  🞎 = UAG intervention patients: section [B\_UAG](#_SECTION_B_UAG:_UAG), [C](#_SECTION_C:_DEMOGRAPHICS),[D](#_SECTION_D:_ACCESS), [F](#_SECTION_F:_COSTS), [G](#_SECTION_G:_TRUST)  **Contents**  [SECTION A: ADMINISTRATIVE (do not ask patient) 1](#_Toc464157549)  [SECTION B\_CAG: CAG experience (CAG only) 2](#_Toc464157550)  [SECTION B\_UAG: UAG experience (UAG only) 2](#_Toc464157551)  [SECTION C: DEMOGRAPHICS (all) 2](#_Toc464157552)  [SECTION D: ACCESS and COSTS OF CLINIC SERVICES [all] 4](#_Toc464157553)  [SECTION E: COST AND SAVINGS OF BEING IN A CAG 6](#_Toc464157554)  [[CAG ONLY] 6](#_Toc464157555)  [SECTION F: COSTS AND SAVINGS OF BEING IN A UAG 8](#_Toc464157556)  [[UAG ONLY] 8](#_Toc464157557)  [SECTION G: TRUST AND SOCIAL CAPITAL 10](#_Toc464157558)  [[ALL RESPONDENTS] 10](#_Toc464157559) | | | |
| **SECTION A: ADMINISTRATIVE (do not ask patient)** | | | |
| *A1. Patient name:* |  | | |
| *A2. Province* |  | *A3. Clinic name:* |  |
| *A4. Patient ART number:* |  | | |
| A5. Tick the appropriate  🞎 = Control patient, CAG: section [C](#_SECTION_C:_DEMOGRAPHICS),[D](#_SECTION_D:_ACCESS),[G](#_SECTION_G:_TRUST)  🞎 = Control patient, UAG: section [C](#_SECTION_C:_DEMOGRAPHICS),[D](#_SECTION_D:_ACCESS),[G](#_SECTION_G:_TRUST)  🞎 = CAG intervention patient: section [B\_CAG](#_SECTION_B_CAG:_CAG), [C](#_SECTION_C:_DEMOGRAPHICS),[D](#_SECTION_D:_ACCESS),, [E](#_SECTION_E:_COST), [G](#_SECTION_G:_TRUST)  🞎 = UAG intervention patients: section [B\_UAG](#_SECTION_B_UAG:_UAG), [C](#_SECTION_C:_DEMOGRAPHICS),[D](#_SECTION_D:_ACCESS), [F](#_SECTION_F:_COSTS), [G](#_SECTION_G:_TRUST)  *For coder: make sure to build the above skip patterns into the code so that each type of participant gets the questions relevant to him/her* | | | |
| A10 Start time (record automatically start time) | | | |

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| **SECTION B\_CAG: CAG experience (CAG only)** |

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| **SECTION B\_UAG: UAG experience (UAG only)** |

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| **SECTION C: DEMOGRAPHICS (all)** |
| C1. What is your current marital status? |
| 🞎 1= Never married, single  🞎 2= Never married, cohabiting with my partner  🞎 3= Married  🞎 4= Married but not living together  🞎 5= Separated or Divorced  🞎 6= Widowed  🞎 -99= Refused to answer |
| C2. What is the highest level of schooling you have? |
| 🞎 1= Never attended school or attended some school but never finished primary  🞎 2= I have grade 7 certificate  🞎 3= I have grade 9 certificate  🞎 4= I have grade 12 certificate  🞎 5= I have a certificate or a diploma  🞎 6= I have a Bachelor degree, or more  🞎 -99= Refused to answer |
| C3. Including yourself, how many people live in your household? By household I mean people who live under the same roof and share the same pot |
| [number] |
| C4. What is your employment status?  *Read all options* |
| 🞎 1= Employed for wages with a steady job  🞎 2= Self-employed with a business or farm  🞎 3= Unemployed  🞎 4= Housewife  🞎 5= Working as a volunteer  🞎 6= Temporal/Occasional /daily worker  🞎 7= Student |
| C5. [only if C3=3, C3=4, C3=5, C3=6, C3=7] Were you involved in any casual labor last week? |
| 🞎 0= No  🞎 1= Yes |
| C6. [if C3= 1 or 2 or 5 or C4=1] What is your **primary** occupation? (do not prompt, ask for profession and then fill up the appropriate) |
| 🞎 1= Professional  🞎 2= Clerical  🞎 3= Sales and services  🞎 4= Skilled manual  🞎 5= Unskilled manual  🞎 6= Domestic service  🞎 7= Farmer (own land)  🞎 8= Agriculture (plantation/other)  🞎 9= Other (specify)  🞎 -99= Refused to answer |
| C7. [if C3= 1 or 2 or 5 or C4=1] Approximately how many days do you typically work in a week? |
| [enter number] |
| C8. [if C3= 1 or 2 or 5 or C4=1] On days when you work, approximately how many hours do you typically work per day? |
| [enter number] |
| C9 [if C3= 1 or 2 or 5 or C4=1]How much income did you make last month from all of the jobs you have  (surveyor: ask about the last completed month, so that if today is Aug 12, you ask about July) (Surveyor: ask about own income, NOT household income) |
| [ amount in Kwacha, convert into months if their pay is not monthly]  🞎 -98= don’t know  🞎 -99= refused |
| C10. [ ask only if they respond don’t know or refused in the question above] Can you give us an estimate between the categories below? |
| 🞎 1= 500K or less  🞎 2= Between 500 and 1000K  🞎 3= Between 1,000 and 2,000K  🞎 4= Between 2,000K and 5,000K  🞎 5= More than 5,000K  🞎 -98= Don’t know  🞎 -99= Refused to answer |
| C11. Considering the past 3 months, what is the approximate amount of money that all of your household combined made  on average in a month?  Please think about all of the working members of your household and add all of their approximate monthly income and routine businesses, including rent from being a landlord and other monthly earnings. |
| [amount in Kwacha, make sure it is in month]  🞎 -98= don’t know  🞎 -99= refused  Surveyor: prompt for making sure all adult members of households are accounted. Bring a notebook with you and help respondent adding up. |
| **ASSETS** |
| C12. What is the main source of drinking water for your household? (do not prompt)  *By household we mean all of the people that share the same pot every day. “fetch from the care=public well”* |
| 🞎 1= River/stream/pond/lake/rainwater  🞎 2= public well;  🞎 3= private well;  🞎 4= public tap or public pump  🞎 5= Piped water inside house or yard  🞎 6=Other\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| C13. What type of toilet facilities does the house that you live in have? |
| 🞎 1= Own Flush toilet  🞎 2= shared flush toilet  🞎 3= private pit latrine  🞎 4= private ventilated improved pit latrine (VIP)  🞎 5= shared pit latrine  🞎 6= shared ventilated improved pit latrine  🞎 7= No modern facility—bush or field  🞎 8= Other \_\_\_\_\_\_\_\_\_\_\_ |
| C14. What kind of roof does your household have? |
| 🞎 1= Natural roofing (no roof or thatch)  🞎 2= =wood planks or cardboard or mat  🞎 3= Finished roofing (metal sheets, wood, asbestos, tiles, cement, , mud tiles)  🞎 -99= Refused to answer |
| C15. What is the main energy you use for cooking? |
| 🞎 1= Wood  🞎 2= Charcoal  🞎 3= Coal  🞎 4= Kerosene  🞎 5= Gas  🞎 6= Electricity  🞎 7= Other |
| C16. Do you or any permanent member of your household have: *[for each, enter 0=no, 1=yes, -99= refused to answer]* |
| 🞎 1= Electricity (solar or grid)  🞎 2= Radio  🞎 3= Television  🞎 4= VCR/DVD  🞎 5= Mobile Phone  🞎 6= Refrigerator  🞎 7= Bed  🞎 8= Chair  🞎 9= Table  🞎 10= Cupboard  🞎 11= Sofa  🞎 12=Sewing machine  🞎 13= Plough  🞎 14= Tractor  🞎 15= Hammer/Mill  🞎 16= Computer |
| 🞎 17= Microwave  🞎 18= Watch  🞎 19= Bicycle  🞎 20= Motorcycle  🞎 21= Animal-drawn cart  🞎 22= Car or truck  🞎 23= Boat with motor |
| C17. Does any member of your household own any agricultural land? |
| 🞎 0= No  🞎 1= Yes  🞎 -99= Refused to answer |
| C18. Does this household own any livestock, herds, other farm animals, or poultry? |
| 🞎 0= No  🞎 1= Yes  🞎 -99= Refused to answer |
| C19. In the past [4 weeks/30 days], was there ever no food to eat of any kind in your house because of lack of resources to get food?  🞎 0= No.  🞎 1= Yes |
| C20. In the past [4 weeks/30 days], did you or any household member go to sleep at night hungry because there was not enough food?  🞎 0= No.  🞎 1= Yes |
| C21. In the past [4 weeks/30 days], did you or any household member go a whole day and night without eating anything at all because there was not enough food?  🞎 0= No.  🞎 1= Yes |
| **SECTION D: ACCESS and COSTS OF CLINIC SERVICES [all]** |
| D1. How far is the health facility from your house, in Kms? |
| Kms  🞎 -98= Don’t know |
| D2. if there was no transport and you had to walk to the clinic from your house, how long would it take you? |
| [enter hours] [enter minutes] |
| D3. By what means do you usually go to the clinic for your appointment?  *Surveyor: Select the primary means of transportation* |
| 🞎 1= On foot  🞎 2= Bicycle  🞎 3= Motorbike  🞎 4= Animal Cart  🞎 5= Minibus or bus  🞎 6= Taxi  🞎 7= Personal vehicle  🞎 8= Hitchhike  🞎 9= Other (specify)\_\_\_\_\_\_\_\_\_\_ |
| D4. Did you have to pay for transport to come here? |
| 🞎 0= No  🞎 1= Yes  🞎 -99= Refused to answer |
| D5. (If D4= yes), how much did you pay for transport to get from your home to the facility? Include fuel money if your personal vehicle |
| Kwacha |
| D6. Did this money all come from your own money? |
| 🞎 1= Yes, I saved it (or it is the money that I would have used for something else)  🞎 2= No, I borrowed all of it  🞎 3= No, I borrowed part of it or it is a payment from a saving group |
| D7. [if borrowed] Who did you borrow it from? |
| 🞎 1= My spouse  🞎 2= Some other relative  🞎 3= A friend  🞎 4= Other CAG members  🞎 5= Other UAG members  🞎 6= A saving group (not as part of the CAG) |
| D8. If you weren’t here today, what would you be doing? |
| 🞎 1= Unpaid work at home: laundry, cooking, attending the children,  🞎 2= Unpaid work at the community  🞎 3= Self-employed: farming my own field, charcoal, making or growing anything that I sell  🞎 4= Paid work  🞎 5= Other\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| D9. If above=3 or =4 or 5 –– do you typically lose pay when you attend the clinics? |
| 🞎 0= No  🞎 1= Yes  🞎 -99= Refused to answer |
| D10. [if yes] How much money did you lose for coming to the clinic today?  (note: make sure you specify that you are asking for money lost because they couldn’t work) |
| Kwacha  🞎 -99= Refused to answer |
| D11. Did you have any other expense for coming here, in addition to transport? Please include having to pay or provide food for someone staying with your children, or cooking, food at the facility, bottled water, airtime etc. |
| 🞎 0= No  🞎 1= Yes  🞎 -99= Refused to answer |
| D12. [only if yes]. Can you tell us what and how much was that |
| 🞎 1= Expense :\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Kwacha: \_\_\_\_\_\_\_\_\_\_\_  🞎 2= Expense :\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Kwacha: \_\_\_\_\_\_\_\_\_\_\_  🞎 3= Expense :\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Kwacha: \_\_\_\_\_\_\_\_\_\_\_  🞎 4= Expense :\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Kwacha: \_\_\_\_\_\_\_\_\_\_\_ |
| **SECTION E: COST AND SAVINGS OF BEING IN A CAG** **[CAG ONLY]** |
| E1. How many participants does your CAG have, including you? |
| People |
| E2. Amongst the other participants: |
| [number of participants] are part of my household or immediate family  [number of participants] are not part of my immediate family, but I knew well before starting the CAG  [number of participants] I didn’t know well but had seen before starting a CAG  [number of participants] I had never spoken or seen before |
| *Transport and other costs for community meetings. Please only consider the costs from your house to the CAG community meetings.* |
| E3. Think about when your CAG meets at the community. By what means do you go to your CAG meeting at the community? |
| 🞎 1= On foot  🞎 2= Bicycle  🞎 3= Motorbike  🞎 4= Animal Cart  🞎 5= Minibus or bus  🞎 6= Taxi  🞎 7= Personal vehicle  🞎 8= Hitchhike  🞎 9= Other (specify)\_\_\_\_\_\_\_\_\_\_  🞎 -99= Refused to answer |
| E4. Do you have to pay for transport for your monthly drug pick-up at the community? |
| 🞎 0= No  🞎 1= Yes  🞎 -99= Refused to answer |
| E5: If yes, how much? |
| Kwacha |
| E6. How long does it take you to get there using the transportation you indicated above from your home to the CAG meeting place? |
| Minutes |
| E7. At what time do you usually meet at the community |
| Hours  Minutes  🞎 1= We don’t have a usual time. It depends. |
| E8. How long is your meeting? Exclude transport time |
| Minutes |
| E9. If you weren’t going to the community CAG meetings, what would you be doing? |
| 🞎 1= Unpaid work at home: laundry, cooking, attending the children,  🞎 2= Unpaid work at the community  🞎 3= Self-employed: farming my own field, charcoal, making or growing anything that I sell  🞎 4= Paid work  🞎 5= Other\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| E10. If above=3 or =4 –– do you typically lose pay when you attend the CAG meeting at the community? |
| 🞎 0= No  🞎 1= Yes  🞎 -99= Refused to answer |
| E11. [if yes] How much money did you lose for going to the CAG meetings at the community?  *(note: make sure you specify that you are asking for money lost because they couldn’t work)* |
| Kwacha  🞎 -99= Refused to answer |
| E12. How much did you spend in airtime to organize the community meeting this month? |
| Kwacha |
| E13. Did you have any other expense for going to the community meeting from your house, in addition to transport and airtime? Please include having to pay or provide food for someone staying with your children, or cooking, food at the facility, bottled water, airtime etc. |
| 🞎 0= No  🞎 1= Yes  🞎 -99= Refused to answer |
| E14. *[only if yes].* Can you tell us what and how much was that |
| 🞎 1= Expense :\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Kwacha: \_\_\_\_\_\_\_\_\_\_\_  🞎 2= Expense :\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Kwacha: \_\_\_\_\_\_\_\_\_\_\_  🞎 3= Expense :\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Kwacha: \_\_\_\_\_\_\_\_\_\_\_  🞎 4= Expense :\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Kwacha: \_\_\_\_\_\_\_\_\_\_\_ |
| *Changes to Transport and other costs for clinical visits* |
| E15. **Think of before you joined a CAG**. Before you joined the CAG, did you usually go to the facility with the same transport as you did after the CAG? |
| 🞎 0= No  🞎 1= Yes  🞎 -99= Refused to answer |
| E16. If above =0  **Think of before you joined a CAG** How did you use to come to the facility before? |
| 🞎 1= On foot  🞎 2= Bicycle  🞎 3= Motorbike  🞎 4= Animal Cart  🞎 5= Minibus or bus  🞎 6= Taxi  🞎 7= Personal vehicle  🞎 8= Hitchhike  🞎 9= Other (specify)\_\_\_\_\_\_\_\_\_\_ |
| E17. If E15=0  **Think of before you joined a CAG** How much did you use to spend to come here? |
| *Amount in Kwacha* |
| E18. If E15=0  **Think of before you joined a CAG**.How long did it take you to get here? |
| *hours and minutes* |
| E19. Did other CAG members ususally contribute to your transport costs when it is your turn to go to the clinic? |
| 🞎 0= Not usually  🞎 1= Yes usually |
| E20. If E19=1: How much do they usually give you? |
| Kwacha\_\_\_ |
| E21. Do you usually contribute to other CAG members’ transport costs, when they need to go to the clinic? |
| 🞎 0= No  🞎 1= Yes, every month  🞎 2= Yes, most of the times  🞎 3= It only happened once or twice |
| E22. If 1 or 2: How much do you usually give every month to the one who has to go to the clinic? |
| [Kwacha] |
| *Other indirect effects* |
| E23. Have you received a loan from any of your CAG members for other expenses that are not your transport cost? |
| 🞎 0= No  🞎 1= Yes, every month  🞎 2= Yes, sometimes |
| E25. Has your CAG started any economic activity together? Please include only those activities that have been started as a CAG group since the beginning of the CAG. Pre-existing activities do not count. |
| 🞎 0= No  🞎 1= Yes  If yes, what? \_\_\_\_\_\_\_\_\_\_ How much money do you make from that every month? \_\_\_\_\_\_\_\_\_\_\_ |

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| **SECTION F: COSTS AND SAVINGS OF BEING IN A UAG** **[UAG ONLY]** |
| F1. In my UAG… |
| In my UAG… [approximate number of participants] are part of my household or immediate family  In my UAG… approximate [number of participants] are not part of my immediate family, but I knew well before starting the UAG  In my UAG… [approximate number of participants] I didn’t know well but had seen before starting a UAG  In my UAG… [approximate number of participants] I had never spoken or seen before |
| F2. IS this facility the closest one to your house? |
| 🞎 0= No  🞎 1= Yes |
| F3. If working status (see question above), is this the facility closest to your work? |
| 🞎 0= No  🞎 1= Yes  🞎 1= My job is not always at the same place |
| *Transport and other costs for community meetings. Please only consider the costs from your house to the CAG community meetings.* |
| F4. Do you usually come to the UAG meeting with the same transport type that you use to come to the clinic? |
| 🞎 0= No  🞎 1= Yes  🞎 -99= Refused to answer |
| F5. If F4=0, how do you usually go to the UAG meeting? |
| 🞎 1= On foot  🞎 2= Bicycle  🞎 3= Motorbike  🞎 4= Animal Cart  🞎 5= Minibus or bus  🞎 6= Taxi  🞎 7= Personal vehicle  🞎 8= Hitchhike  🞎 9= Other (specify)\_\_\_\_\_\_\_\_\_\_ |
| F6. If F4=0, how long does it usually take? |
| Hours  Minutes  🞎 1= We don’t have a usual time. It depends. |
| F7. If E4=0, do you have to pay for transport for your UAG meeting? |
| 🞎 0= No  🞎 1= Yes  🞎 -99= Refused to answer |
| F8: If F7=1, how much? |
| Kwacha |
| F9. At what time does your UAG usually meet? |
| Hours  Minutes  🞎 1= We don’t have a usual time. It depends. |
| F10. How long is your UAG meeting? Exclude transport time |
| Minutes |
| F11. [if working status] do you come here straight from work? |
| 🞎 0= No or not usually  🞎 1= Yes or usually yes |
| F12. [if working status only] Would you say that every time you come to a UAG meeting you lose some money because you can’t work during that time? |
| 🞎 0= No, the meeting is outside working hours or I don’t work  🞎 1= Yes, I miss time in my farm or working as self-employed  🞎 0= Yes, I miss paid time at work |
| F13. If you weren’t going to the community UAG meetings, what would you be doing? |
| 🞎 1= Unpaid work at home: laundry, cooking, attending the children,  🞎 2= Unpaid work at the community  🞎 3= Self-employed: farming my own field, charcoal, making or growing anything that I sell  🞎 4= Paid work  🞎 5= Other\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| F14. If above=3 or =4 –– do you typically lose pay when you attend the UAG meeting? |
| 🞎 0= No  🞎 1= Yes  🞎 -99= Refused to answer |
| F10. [if yes] How much money did you lose for going to the UAG meetings?  *(note: make sure you specify that you are asking for money lost because they couldn’t work)* |
| Kwacha  🞎 -99= Refused to answer |
| F15. Did you have any other expense for going to the UAG meeting from your house, in addition to transport? Please include having to pay or provide food for someone staying with your children, or cooking, food at the facility, bottled water, airtime etc. |
| 🞎 0= No  🞎 1= Yes  🞎 -99= Refused to answer |
| F16. [only if yes]. Can you tell us what and how much was that |
| 🞎 1= Expense :\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Kwacha: \_\_\_\_\_\_\_\_\_\_\_  🞎 2= Expense :\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Kwacha: \_\_\_\_\_\_\_\_\_\_\_  🞎 3= Expense :\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Kwacha: \_\_\_\_\_\_\_\_\_\_\_  🞎 4= Expense :\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Kwacha: \_\_\_\_\_\_\_\_\_\_\_ |
| F17. Did other UAG members contribute to your transport costs today? |
| 🞎 0= No  🞎 1= Yes  🞎 -99= Refused to answer |
| F18. How much did you receive? |
|  |
| F19. Have you ever contributed to other UAG members’ transport costs, when they need to go to the clinic? |
| 🞎 0= No  🞎 1= Yes  If yes, how many times? \_\_\_\_\_\_\_\_\_\_\_\_ How much did you give each time, usually? \_\_\_\_\_\_\_ |
| Other indirect effects |
| F20. Have you received a loan from any of your UAG members for other expenses that are not your transport cost? |
| 🞎 0= No  🞎 1= Yes, every month  🞎 2= Yes, sometimes |
| F21. [if 1 or 2] Would you have received that loan if you weren’t in the UAG together? |
| 🞎 0= Probably not  🞎 1= Probably yes  🞎 2= Not sure |
| F22. Has a group within your UAG started any economic activity together? Please include only those activities that have been started as a CAG group since the beginning of the CAG. Pre-existing activities do not count. |
| 🞎 0= No  🞎 1= Yes  If yes, what? \_\_\_\_\_\_\_\_\_\_ How much money do you make from that every month? \_\_\_\_\_\_\_\_\_\_\_ |

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| **SECTION G: TRUST AND SOCIAL CAPITAL** **[ALL RESPONDENTS]** |
| G1. What is your opinion on the next 3 statements? |
| [answer totally agree, agree slightly, disagree slightly, totally disagree]   1. On the whole, one can trust people   [totally agree, agree slightly, disagree slightly, totally disagree]   1. Nowadays one can’t rely on anyone   [totally agree, agree slightly, disagree slightly, totally disagree]   1. If one is dealing with strangers, it is better to be careful before you can trust them   [totally agree, agree slightly, disagree slightly, totally disagree] |
| G2. Do you believe that most people…? |
| * Would exploit/take advantage you if they had the opportunity * Or would attempt to be fair towards you |
| G3. Would you say that for most of the time, people… |
| * Attempt to be helpful * Or only act in their own interest |
| G4. [**CAG members only**] Tell me what is your opinion on the following statements: |
| *I am more likely to lend money to another CAG member than to a friend who is not in my CAG*  [totally agree, agree slightly, neutral, disagree slightly, totally disagree]  *When it comes to sensitive topics, I trust a CAG member more than a friend who is not in my CAG*  [totally agree, agree slightly, neutral, disagree slightly, totally disagree]  *On the whole, one can trust your CAG members more than other community members*  [totally agree, agree slightly, neutral, disagree slightly, totally disagree] |